

ADVANCE TEMPORARY SERVICES, INC.

An integral part of our Program for Employee Relations and Customer Service (PERCS) is the Job Satisfaction Evaluation. This evaluation is used to monitor the performance of our coordinators who place our employees on assignment. In addition, this evaluation is used to target areas for improvement. Please take a moment to fill out this evaluation. Your candor and honesty will provide us with the continuing guidance that we need to increase the level and quality of service that our company offers. Many thanks for your time and help.

Employee Satisfaction Evaluation

Please rate your assignment in each of the categories below. Check your response.

Customer Name:
Job Title:

Start Date:

Staff Courtesy	100 95 90 <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <i>very attentive</i>	85 80 <input type="checkbox"/> <input type="checkbox"/> <i>generally attentive</i>	75 70 <input type="checkbox"/> <input type="checkbox"/> <i>somewhat attentive</i>	65 60 <input type="checkbox"/> <input type="checkbox"/> <i>inattentive</i>
Assignment Description	100 95 90 <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <i>very accurate</i>	85 80 <input type="checkbox"/> <input type="checkbox"/> <i>generally accurate with minor details missing</i>	75 70 <input type="checkbox"/> <input type="checkbox"/> <i>several important details missing</i>	65 60 <input type="checkbox"/> <input type="checkbox"/> <i>significantly different than was described to me</i>
Working Conditions	100 95 90 <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <i>very comfortable, clean and safe</i>	85 80 <input type="checkbox"/> <input type="checkbox"/> <i>generally comfortable, clean and safe</i>	75 70 <input type="checkbox"/> <input type="checkbox"/> <i>some problems with cleanliness and/or safety</i>	65 60 <input type="checkbox"/> <input type="checkbox"/> <i>dissatisfied with the working conditions on this assignment</i>
Paycheck	100 95 90 <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <i>very accurate and timely</i>	85 80 <input type="checkbox"/> <input type="checkbox"/> <i>usually on time, have experienced minor problems</i>	75 70 <input type="checkbox"/> <input type="checkbox"/> <i>sometimes on time with several problems</i>	65 60 <input type="checkbox"/> <input type="checkbox"/> <i>seldom on time and almost always incorrect</i>
Performance Follow Up	100 95 90 <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <i>frequently receive feedback</i>	85 80 <input type="checkbox"/> <input type="checkbox"/> <i>generally receive feedback</i>	75 70 <input type="checkbox"/> <input type="checkbox"/> <i>sometimes receive feedback</i>	65 60 <input type="checkbox"/> <input type="checkbox"/> <i>seldom receive feedback</i>
Skill Usage	100 95 90 <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <i>frequently matches my skills to assignment</i>	85 80 <input type="checkbox"/> <input type="checkbox"/> <i>usually matches my skills to assignment</i>	75 70 <input type="checkbox"/> <input type="checkbox"/> <i>slightly matches my skills to assignment</i>	65 60 <input type="checkbox"/> <input type="checkbox"/> <i>seldom matches my skills to assignment</i>
Overall Satisfaction	100 95 90 <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <i>excellent</i>	85 80 <input type="checkbox"/> <input type="checkbox"/> <i>very good</i>	75 70 <input type="checkbox"/> <input type="checkbox"/> <i>average</i>	65 60 <input type="checkbox"/> <input type="checkbox"/> <i>poor</i>

Would you recommend our service to your friends?

Yes No

Please feel free to comment on any suggestions you feel would improve this job assignment.

Signature and date
